

**Creelman Dining Hall Survey**  
 Completed October 12<sup>th</sup>, 2010  
 100 Respondents

1. Please rate the following:

	Fall '10	Fall '11	Difference
Variety of Food:	4.3	4.3	0
Quality of Food:	4.5	4.5	0
Quality of Service:	4.5	4.3	-0.2
Speed of Service:	4.0	3.8	-0.2
Atmosphere:	4.5	4.3	-0.2
Value:	3.8	3.8	0

2. Why do YOU choose to eat at Creelman?

- Convenient 43
- Quality 36
- Variety 27
- Atmosphere 14
- Home cooked meals 10
- Staff 9
- Vegetarian 4
- Moms 4
- Pizza 4
- Steak 3
- Music 3
- Pasta 3
- Exhibition
- Local food
- Healthy choices
- Louisiana chicken sandwich
- "I LOVE TONIE"
- Large tables

3. What do you feel could be improved upon in the Creelman?

- Faster Service (speed of service) 27
- Shorter lines 27
- Prices 10
- More vege/vegan options 7
- Healthier options 7
- Variety 7
- Bigger portions 4
- More desserts 4
- Attitude of staff 3
- More tables/chairs/space 3
- Hours of operation 2
- More sandwiches 2
- Add tacos
- Jalepeno peppers for quesadillas
- "Ian is a boss"
- More Steak nights
- More deals
- New decorations
- Lighting (dark)
- Poached eggs
- More sushi
- Sell Shawarmas
- Too much static radio
- Make wraps at pillars

4. How would you rate the overall variety of flavours in the foods at Creelman?

- a. Too plain and not enough variety of flavours 5
- b. The combination of variety of spices and flavours is just right! 77
- c. Foods contain too many spices and the flavours are overpowering 0
- d. Other comments:
  - Inconsistent flavours
  - Sometimes too salty
  - More Flavours

5. Please rate the temperature of your meal: Item: \_\_\_\_\_

Too Hot      Hot      Just right      Cold      Too cold  
**1                    2                    3                    4                    5**

Item	1 (Too hot)	2 (Hot)	3(Just right)	4 (Cold)	5(Too cold)
Exhibition (steak)		1	2		
Quiche		1	4		
Pork	1		1		
Steamed veges					1
Harvey's Hamburgers			2		
Chicken			3		
Cannelloni			3		
Vege Fajitas			2		
Pasta	1	1	1		
Pizza			1		
NO ITEM selected		14	49		

6. Are there any additional comments you would like to share with us?

- Great work! 7
- I LOVE CREELMAN 4
- Great food 4
- More vegetarian options 3
- Lower prices 2
- Pizza is great! 2
- "Telling students they can return items if its not to their satisfaction but then complaining when they do it for the second time in a matter of months is contradictory. It's not me, it's your food"
- "I love pumpkin loaf"
- "More Salad selections"
- "More broccoli"
- "Healthier meat options"
- "More oriental options"
- "Amazing sandwiches"
- "More variety"
- "Make Jello"
- "Lines are too long"